

Relevante

Accounting & Technology Consultants



FRAUD

Knowledge, Detection, and Protection

Presented by

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5% of Annual Revenue

- Challenges
- Why do perpetrators get caught
- Company fraud (internal & external)
- Personal fraud (threat, avoidance, and resolution)

Low deterrence factor:

- Federal hard deck
- Understanding by local law enforcement
- Local law enforcement priorities
- Difficult prosecution sell
- Difficult explanation for conviction
- Generally mild penalties

Why do perpetrators get caught?

- Greed
- Complacency

- Culture, Morale, and Environment?
- Controls (actual, not official, & ability to override?)
- Serious fraud considerations, policies, & Training?

1. Tips
2. Accident
3. External audits
4. Internal audits

- Strong code of conduct that is adhered to rigorously throughout the organization
- Anonymous & confidential tip line
- Mandatory Fraud Awareness and Ethics Training
- Awareness & Professional Skepticism

- AWARENESS: Every organization is susceptible to fraud
- Think like a perpetrator / entrepreneur: Where are there opportunities that can be exploited?
- Value? What does the organization have that could be of value to a perpetrator? (It's not always financial)

- Look twice at unusual / suspicious activity
- Search for patterns and similarities
- If a pattern is discovered, involve other areas that participate in the transaction. Find out why.
- Empowered front line employees, who are encouraged to speak up

How to steal a house:

- Inside connection
- Correct municipality laws
- Two forms
- Corrupt appraiser
- Home equity loan
- Basic money laundering

Other common scams:

1. Internet "Phishing" Web sights:

How to counter: Right click on the page, select 'Properties', and check the web page address

2. Basic phone con, where only one more piece of information is given:

How to counter: If you're not sure, ask for their name and employee number. Then tell them you will call them back on the main customer service number.

ID Theft Repeats Itself

Get off the radar:

1. Remove your name from national direct mailing lists:

Go online to: <https://www.dmaconsumers.org>

Or call 212-768-7277, option # 2

2. Opt out of pre-approved credit offers:

Call 1-888-5-OPT-OUT

3. Remove your information from online databases:

ussearch.com: under 'General' on the following link:

<http://www.ussearch.com/consumer/commerce/about/faq.jsp?adID=10002101#q31>

intelius.com: Send first, middle, last name and date of birth, in writing, with a line stating that you want your information removed. Send the letter to:

City Center Bellevue
500 108th Ave
North East, Suet 1660
Bellevue, WA 98004

acxiom.com: Go to the following address:

<http://www.acxiom.com/default.aspx?app=contact&id=0&DisplayID=18>

555-1212.com:

<http://555-1212.com/support/contact.jsp?type=R>

4. Put all your phone numbers on the national do not call list:

www.donotcall.gov

5. Check your credit report every 4 months:

Do not contact reporting agencies directly.

Go to: www.annualcreditreport.com

- Select a different credit agency every time
- There are no pop-ups for this service

Or call 877-322-8228

Thank You



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